

COMPLAINT REPORT

Certificate of decontamination is **mandatory** as the complaint cannot be processed without it.
Attach one copy of this document on the outside of the packaging and another enclosed inside.

Company _____ Department _____

Address _____

Contact _____ Phone _____

Title _____ E-mail _____

COMPLAINT

Wrong Product: _____ Wrong Quantity: _____ Damaged under transport: _____ Other: _____

Last service (date): _____ In use since (date): _____

Part No: _____ Serial No: _____

Problem Description: _____

PRODUCT DATA (in case of used goods)

Material: _____

Medium: _____

CAS-No.: _____

Working Pressure: _____ [bar]

Working Temperature: _____ [°C]

Viscosity: _____ [mPa s]

Flow rate: _____ [l/min]

Media Hazards



Explosive



Flammable



Toxic



Oxidising



Corrosive



Environmental



Biological



Irritant



Health

Other: _____

CERTIFICATE OF DECONTAMINATION

We certify that the enclosed couplings/valves have been cleaned prior to dispatch and are free of any harmful substances:

Yes No

Free of all liquid _____

Air blown _____

Couplings/Valves dismantled _____

Recommended Protection



Gloves



Eye protection



Mask

Other: _____

The last known products the coupling/valve was in contact with (including cleaning product)

Signature
